

BD Assurity Linc™ Installation Requirements

BD Assurity Linc™ remote system management software is installed on a BD workstation and connected to a BD instrument. The BD Assurity Linc connection enables BD to monitor your instrument and, as a result, provide you with fast and efficient service and support. BD Assurity Linc software is powered by BD's Remote Support Services (RSS) platform, a leading technology for remote service connections for highly secure environments such as government and healthcare.

Please return the completed and signed form to your sales or field service account representative. BD will need the signed form before installing the software on your system during a new instrument installation or subsequent preventive maintenance visit.

Important: BD Assurity Linc must be able to communicate via secure TCP port 443 to all RSS servers.

BD recommends that customers use the fully qualified domain names (FQDN) rather than IP addresses when configuring firewall, proxy, and software rules to allow access to the RSS network.

For detailed product security information, please refer to the Product Security White Paper for the product.

By signing below, you acknowledge and understand that by installing BD Assurity Linc software on your BD instrument workstation, you will allow BD to monitor your system and to use the system performance data collected to improve BD products and the user experience.

If you have previously installed RSS at your facility, then your facility is already qualified for RSS technology. By signing below, you simply acknowledge adding additional instruments to the RSS dashboard.

Name (print): _____ Title: _____

Institution Name: _____

Instrument Type: _____

Instrument Serial No. (if known): _____

Phone Number: _____ Email Address: _____

Signature: _____ Date: _____

